

ACFD CY 2015 Stations 3 & 8 EMS/Fire Type Calls, CAD Processing Times,

Fire Turnout/Response Times by Fire Box, Calls Under 4 and 6 Minutes

*See Notes Below. Source data Fire Records Management System Incident Summary Data

Base

Fire Box	Type Calls		CAD Processing		Fire Response Time		EMS Calls % Under 4		Fire Calls % Under	
	EMS	Fire	EMS	Fire	EMS	Fire	Minutes	6 Minutes	4 Minutes	6 Minutes
10302	29	25	0:01:45	0:01:31	0:04:51	0:03:31	37.9%	75.9%	71.4%	95.2%
10303	48	22	0:01:17	0:01:26	0:04:17	0:05:25	34.8%	91.3%	6.7%	80.0%
10304	14	17	0:01:07	0:01:34	0:04:13	0:04:20	50.0%	92.9%	35.7%	85.7%
10305	15	11	0:01:30	0:01:20	0:05:14	0:06:28	13.3%	80.0%	18.2%	27.3%
10306	16	18	0:01:34	0:01:31	0:06:03	0:06:20	0.0%	60.0%	6.3%	43.8%
10307	214	28	0:01:26	0:01:15	0:04:10	0:04:01	55.4%	86.4%	65.2%	91.3%
10308	106	43	0:01:15	0:01:35	0:04:39	0:04:39	43.4%	77.4%	42.1%	78.9%
10309	6	19	0:01:30	0:01:22	0:06:01	0:05:13	0.0%	50.0%	18.8%	62.5%
10310	33	19	0:01:30	0:01:35	0:07:44	0:06:24	0.0%	12.1%	7.1%	42.9%
10311	22	10	0:01:39	0:01:31	0:06:16	0:05:59	14.3%	28.6%	12.5%	50.0%
10312	13	7	0:01:12	0:01:20	0:07:06	0:09:03	7.7%	7.7%	0.0%	0.0%
10313	8	9	0:00:54	0:01:42	0:07:43	0:07:59	0.0%	12.5%	0.0%	11.1%
10314	25	10	0:01:26	0:01:02	0:05:50	0:05:20	4.0%	52.0%	20.0%	70.0%
10315	20	20	0:01:40	0:01:31	0:04:48	0:04:45	30.0%	75.0%	31.6%	68.4%
10801	15	9	0:01:28	0:01:46	0:04:44	0:04:11	33.3%	86.7%	55.6%	88.9%
10802	122	21	0:01:28	0:01:27	0:04:05	0:04:29	53.7%	89.3%	30.0%	90.0%
10803	75	18	0:01:27	0:01:39	0:04:26	0:04:06	50.0%	74.3%	58.8%	82.4%
10804	125	51	0:01:21	0:01:32	0:04:17	0:04:17	44.7%	87.0%	37.0%	89.1%
10805	10	10	0:01:19	0:01:06	0:05:00	0:04:47	10.0%	80.0%	40.0%	80.0%
10806	25	11	0:01:38	0:01:43	0:04:49	0:04:24	32.0%	72.0%	45.5%	81.8%
10807	18	19	0:01:33	0:01:28	0:05:59	0:04:19	11.1%	44.4%	22.2%	88.9%
10808	99	41	0:01:17	0:01:29	0:03:55	0:04:00	61.9%	83.5%	50.0%	83.3%
10809	109	49	0:01:03	0:01:19	0:03:54	0:03:53	49.5%	84.1%	61.9%	90.5%
10810	35	15	0:01:16	0:01:23	0:04:43	0:04:40	31.4%	82.9%	25.0%	83.3%
10811	55	30	0:01:14	0:01:18	0:05:32	0:05:35	17.0%	56.6%	11.5%	53.8%
10812	18	18	0:01:18	0:01:24	0:06:47	0:05:11	5.6%	27.8%	15.4%	76.9%
10814	20	16	0:01:31	0:01:29	0:06:09	0:05:24	5.0%	45.0%	18.8%	37.5%
10815	36	30	0:01:22	0:01:31	0:05:47	0:05:40	11.4%	48.6%	17.9%	46.4%
10816	30	16	0:01:25	0:01:18	0:07:29	0:05:52	0.0%	13.8%	13.3%	33.3%
10817	7	8	0:01:41	0:01:18	0:07:56	0:06:30	0.0%	0.0%	16.7%	33.3%
10818	32	22	0:01:22	0:01:26	0:06:02	0:05:22	9.4%	40.6%	22.2%	55.6%
10861	9	1	0:01:27	0:01:20	0:06:56	0:08:41	11.1%	33.3%	0.0%	0.0%

Total/ Average	1,409	643	0:01:22	0:01:27	0:04:45	0:04:54	37.9%	72.3%	32.9%	70.4%
		31.3								
	68.7%	%								

Notes

- ECC/CAD Response time defined as from time ECC call taker picks up phone to dispatch time
- Based on First Arriving Unit
- Fire Response time from time of dispatch to first unit on scene
- * Includes turnout time

- Fire Box numbers were changed part way thru the year with some boundary changes
- Turn Out Times not included in Incident Summary Data Base due to multiple units responding to a single incident
- Fire and EMS Calls Under 4 and Six Minutes include only Fire Department Turnout and Response Times.
CAD/ECC call processing times not included as requested